

Employment Opportunity

Usher Positions

Civic Theatres Toronto Toronto, Canada

Civic Theatres Toronto is currently seeking customer service representatives at the St. Lawrence Centre location to join our team for our exciting 2017/2018 season.

These are seasonal part-time positions for outgoing customer service oriented team players that thrive in a fast paced, diverse theatre environment.

The position reports to the Director of Patron Services and the Senior Manager, Patron Services.

The responsibilities and requirements of this position include:

- Direct patrons to seats and theatre amenities
- Program distribution
- Checking/Scanning tickets
- Communicating patron concerns to house management in a timely fashion
- All aspects of customer service
- Acting as a sales and marketing ambassador to incoming audiences
- Smart Serve Certified and legal age to serve alcohol in Ontario

This position works a varied schedule including weekdays, weekday evenings and weekends. Candidates must have a flexible schedule and be available to work any of the above. Weekday matinee shifts are mandatory. This is a unionized position; successful candidates will be required to join CUPE Local 2652.

The successful candidate for this position should be outgoing, possess a calm attitude, enjoy interacting with people, have strong communication skills and be interested in promoting upcoming CTT shows and events. Also, the ideal candidate is able to be on his or her feet for least 90 minutes and can lift up to 40 pounds. Most importantly, the candidate should have a commitment to superior customer service. Prior theatre experience is considered an asset.

THE ORGANIZATION:

In 2015, Toronto's City Council approved the consolidation of the governance and operations of the St. Lawrence Centre for the Arts, The Sony Centre for the Performing Arts, and Toronto Centre for the Arts into one new organization under the direction of a City appointed board called Civic Theatres Toronto.

The mandate of Civic Theatres Toronto is to provide quality performance and event facilities and to promote its contribution to the artistic, cultural and social vitality of Toronto and its communities. The Board of Directors of Civic Theatres Toronto is responsible for overseeing the business affairs of the three venues.

HOW TO APPLY:

Interested applicants should email a cover letter and resume for confidential consideration to jobpostings@sonycentre.ca. Please include 'Usher' in the subject line.

No phone calls please.

Civic Theatres Toronto thanks all applicants in advance. Only those candidates selected for an interview will be contacted.

CTT is an equal opportunity employer. We are committed to inclusive, barrier-free recruitment and selection processes and work environment in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). The Human Resources department will work with applicants requesting accommodation at any stage of the hiring process.

CTT is committed to building a more diverse workplace and encourage all qualified applicants to apply.

Date Posted: August 11, 2017

Application Deadline: August 25, 2017

Start Date: September 2017